Potential Topics for Large Group Training:

- **Biblical Worldview of Disability** – A Scriptural perspective on why disability ministry is imperative for the body of Christ.
- **Confidentiality** – Families affected by special needs have sensitive information that needs to be carefully protected (medical records, personal hygiene routines, etc.). How should volunteers handle this information?
- **Sharing Christ with an Individual with an Intellectual Disability** – Every individual should have the opportunity to accept Christ as their personal Savior. It is helpful for volunteers to be equipped with an understanding of presenting the Gospel through pictures and on various cognitive levels so each individual can fully understand.
- **Disability Etiquette** – New volunteers may not feel comfortable interacting with individuals affected by disability. Training them on how to interact with individuals reduces that discomfort and helps to eliminate opportunities for inadvertent offence.

Potential Topics for Ministry-Specific Training:

- **Mission and Vision of Your Church and Special Needs Ministry** – Sharing the mission/vision of your church and ministry helps your volunteers understand why they are serving.
- **Opportunities to Serve** – Share with your volunteers the specific ways that they can serve within your ministry (buddies, check-in/out, respite planning, etc). Include individual roles and expectations for each activity and ministry opportunity.
- **Chain of Communication** – Help volunteers know which leaders they should approach with questions or difficult situations and how best to communicate with family members or caregivers.
- **Policies and Procedures** – Train volunteers regarding policies and procedures for things like medical/hygiene routines, emergency evacuations and reporting incidents.
- **Working with a Specific Individual** – Equip volunteers for success by learning the specifics of the individuals served within your ministry. Knowing habits, likes, dislikes and triggers of the learners in your ministry will allow your volunteers to serve with a greater degree of personalization and excellence.
- **Sensory Solutions** – Train volunteers on sensory tools and how to use them so they can better interact with the students in your ministry.

For more information, visit joniandfriends.org/church